



United States of America
FEDERAL TRADE COMMISSION
WASHINGTON, D.C. 20580

Michael Morisy
MuckRock News
DEPT MR 1315
PO Box 55819
Boston, MA 02205

MAY 23 2012

Re: FOIA-2012-00856
Google, Inc.

Dear Mr. Morisy:

On May 3, 2012 we received your request dated May 2, 2012 under the Freedom of Information Act seeking access to all consumer complaints against Google, Inc.

We have tried unsuccessfully to reach you to discuss the scope of your request. If you wish to proceed with this request, please contact Nathaniel Gray at (202) 326-3452 by May 23, 2012 or we will close our file on this matter.

Sincerely,

A handwritten signature in cursive script, reading "Dione J. Stearns", is written over the typed name.

Dione J. Stearns
Assistant General Counsel